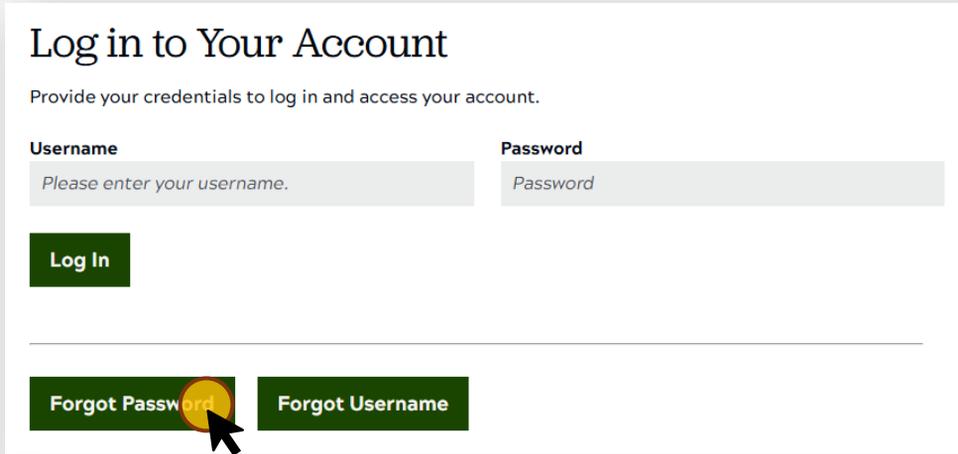


How To Reset Your Password

- 1 Navigate to the [ASPPA](#), [NAPA](#), [NTSA](#), or [PSCA](#) login screen. Select the “Forgot Password” button.



Log in to Your Account

Provide your credentials to log in and access your account.

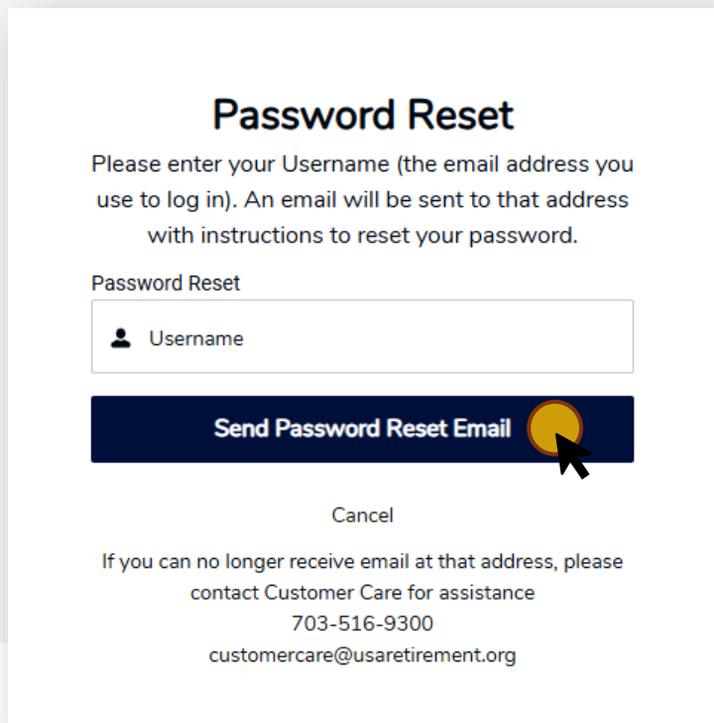
Username
Please enter your username.

Password
Password

Log In

Forgot Password **Forgot Username**

- 2 Enter your **Username** and select “Send Password Reset Email”.



Password Reset

Please enter your Username (the email address you use to log in). An email will be sent to that address with instructions to reset your password.

Password Reset

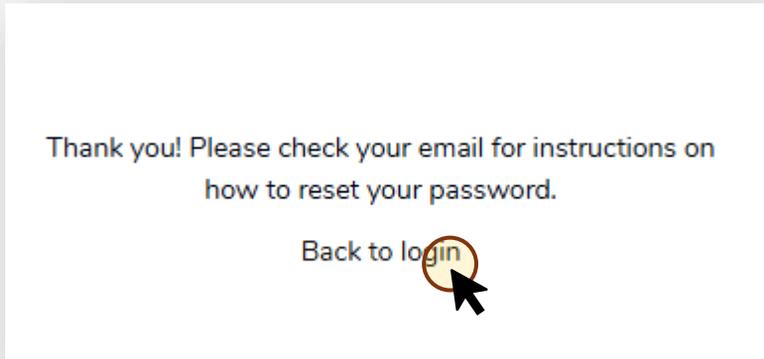
Send Password Reset Email

Cancel

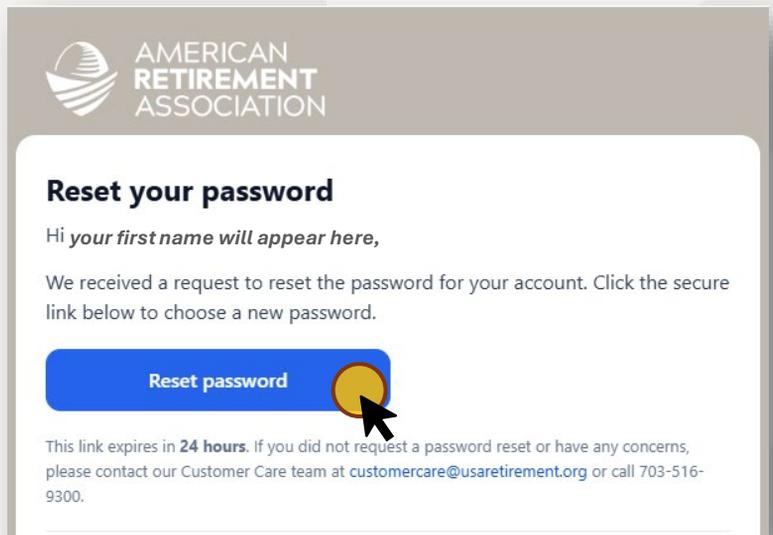
If you can no longer receive email at that address, please contact Customer Care for assistance
703-516-9300
customer care@usaretirement.org

How To Reset Your Password

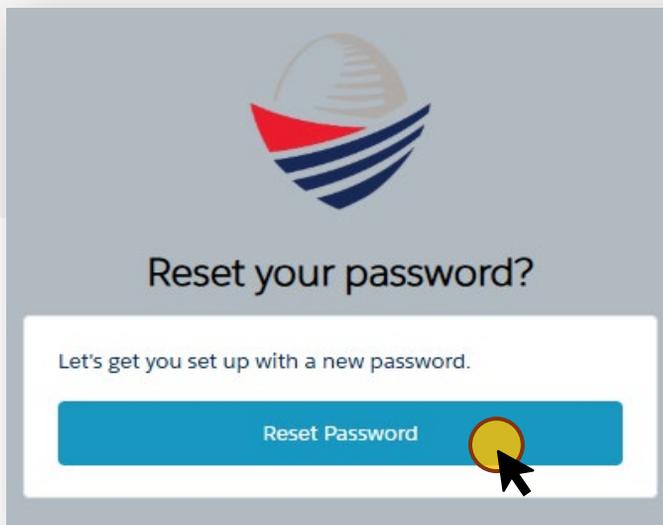
- 3 You'll receive a notice like the one below, from here select **Back to login**.



- 4 Navigate to your email and select the **“Reset password”** button. You will be redirected to another page.



- 5 Select the **“Reset Password”** button.



How To Reset Your Password

- 6 In the **New Password** field enter a new password. If the password meets the criteria the circles will have a check mark in them. Go ahead and enter the same password in the **Confirm New Password** field. When completed correctly the “Change Password” button will illuminate. Select “**Change Password**” to complete the process.

Enter a new password for
Your username will appear here. 8 characters

Also include at least 3 of the following:

- 1 uppercase letter
- 1 lowercase letter
- 1 number
- 1 special character ⓘ

* New Password

* Confirm New Password

*=required

Password was last changed on 3/4/2026 4:18 PM.

Important Note

- The system will let you know when your password was last changed.
- After selecting “Change Password” you will be redirected to your profile page.