# 2023 HSA Survey PSCA's Benchmarking Survey of Health Savings Accounts

# Highlights

# **18** Participation

Eighty percent of eligible employees made contributions to their HSAs in 2022.

# **21** Employer Contributions

Most employers make contributions to the HSAs, and more than half provide a set amount per coverage level.

## **25** Investments

Few participants invest their HSA assets when offered the opportunity.

# **29** Education

More than 40 percent of organizations position the HSA as part of a retirement savings strategy.

# **30** Rollovers

Half of employers encourage new hires to roll assets over from previous HSAs.

# 33 Automatic Enrollment

Use of automatic enrollment with HSAs is up more than 30 percent in two years.



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## **Survey Features**

#### **Executive Summary**

The *Executive Summary* provides a detailed summary of the results and includes detailed charts and graphs to illustrate the data.

#### **Data Highlights**

Ten key data points for benchmarking your HSA Program are included in the *Executive Summary*.

#### **Detailed Tables**

In addition to the *Executive Summary* section, the report includes 59 tables of HSA benchmarking data.

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# Acknowledgements

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Thank you to everyone who took the time to respond to 2023 HSA survey. Your contributions made this report possible.

PSCA would also like to thank HSA Bank for sponsoring this survey.



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PSCA conducted its 5th annual HSA benchmarking survey in the summer of 2023 to continue to monitor trends in HSA program development, implementation, and utilization by employees.

The availability and use of Health Savings Accounts continues to grow and while the average participant contribution dipped slightly in 2022, more participants contributed and average balances grew. We are seeing an increase in support by employers as they are increasingly concerned about their employees' ability to fund their HSAs and they continue to find ways to educate employees about these accounts.

The data on the pages that follow delves deeper into these trends, and more, as we present the experiences of more than 500 employers that offered an HSA-qualifying health option in 2022. Where sample size permits, the data is broken out by organization size (total number of US employees) and industry.

# Data Highlights

- **1. Take-Up Rates:** Seventy percent of respondents offer multiple health plan options to employees of those that do, only a third see the HSA-qualifying option getting more use than other options, though two-thirds have seen an increase in is use over time.
- **2. Participation:** Nearly 90 percent of eligible employees had an HSA in 2022 with 80 percent making contributions to it, up from 72.8 percent in 2021.
- 3. Contributions: The average participant contribution in 2022 was \$2,323, down from the last few years.
- 4. Account Balances: The average account balance at the end of 2022 was \$6,130, up from \$4,924 in 2021.
- **5. Employer Contributions:** Three-quarters of employers make contributions to the HSA. Most provide a set amount per coverage level.
- **6. Automatic Enrollment:** Nearly half of organizations (46.7 percent) automatically enroll employees in the HSA if they enroll in the HSA-qualifying health option, up from 41.5 percent in 2021 and 35.3 percent in 2020.
- **7. Retirement Savings:** More than a third of respondents indicated that they position the HSA as part of a retirement savings strategy to employees, up from 27.2 percent the year before.
- **8. HSA Concerns:** Though employee education is still the most common HSA concern cited by employers, it dropped from 70 percent of respondents stating it was their number one concern in 2021 to 58.3 percent.
- **9. Investments:** Sixty percent of responding organizations offer investment options for HSA contributions, though most participants choose not to use this option 70 percent of all HSA assets remain in cash.
- **10. Fees:** Nearly 60 percent of organizations pay HSA maintenance fees themselves. The fees are generally assessed monthly (89.3 percent of plans) and cost less than \$5 a month/participant, on average.

# **Detailed Summary of Results**

# Demographics

The survey received responses from 529 organizations that offer an HSA program to employees (up from 464 in last year's survey). Respondent companies represent a range of industries and sizes, though nearly 30 percent of respondents are from companies with fewer than 50 employees. (*See Table 1.*)

Number of Employees	All Plans
1–49	28.5%
50–199	26.3%
200–999	24.2%
1,000 – 4,999	14.6%
5,000+	6.4%
	100.0%

#### Respondent Demographics by Organization Size

Nearly 40 percent of employers have offered the HSA-qualifying health option to employees for two to five years with another third offering one for six to ten years. (*See Table 3.*) More than 90 percent of respondents offer a company-sponsored HSA program with pre-tax contributions. (*See Table 4.*)

#### Length of Time Employer Has Offered an HSA to Employees



Nearly seventy percent of employers offer health options in addition to the HSA-qualifying option, though there is some variability by size with large organizations twice as likely to offer multiple health plans to employees. (*See Table 5.*) For those employers that offer multiple options, more than a third state that more employees choose the HSA-qualifying health option, whereas 44.4 percent say that more employees choose the other options. (*See Table 6.*) Nearly two-thirds of respondents have seen an increase in participation in the HSA-qualifying health option over time. (*See Table 7.*) More than half of respondents provide an online decision tool to help participants decide which health plan to enroll in. (*See Table 8*).



#### Take-Up Rates of HSA-Qualifying Option vs. Other Health Options

More than half of employers also offer general Flexible Spending Accounts (FSAs) to employees, though this is less common with smaller organizations (15.4 percent) versus large organizations (88.2 percent). (*See Table 9.*)

#### Other Individual Health Account Options Offered to Employees



# **Eligibility and Participation**

Neary sixty percent of employees enrolled in the HSA-qualifying health option when offered the opportunity. (*See Table 12.*) Of those that did, 88.0 percent had an HSA in 2022 and 80.1 percent made contributions to their account. (*See Tables 13 and 15.*)

#### HSA Participation Over Time

			Year		
Participation Measurement	2018	2019	2020	2021	2022
Percentage of Eligible Employees Who Enrolled in the HSA-Qualifying Option	53.7%	61.3%	58.6%	60.4%	57.2%
Percentage Enrolled in HSA-Qualifying Options With an HSA	90.7%	90.5%	85.1%	85.7%	88.0%
Percentage of Employees With an HSA Who Contributed to It	85.7%	91.1%	81.4%	72.8%	80.1%

The average participant contribution in 2022 was \$2,323, down from the last few years. (*See Table 19.*) The average account balance at the end of 2022 was \$6,130, up from \$4,237 in 2020. (*See Table 20.*)

#### HSA Accounts Over Time

	Year					
Participation Measurement	2018	2019	2020	2021	2022	
Average Participant Contribution	\$2,595	\$2,595	\$2,958	\$2,483	\$2,323	
Average Account Balance	\$5,239	\$5,627	\$6,318	\$4,924	\$6,130	

More than a third of respondents stated that fewer than a quarter of employees spent their entire HSA balance in 2022, though this is unknown at sixty percent of organizations that do not have access to that information. (*See Table 21.*) Only a small percentage of employees contributed the maximum allowed. (*See Table 22.*)

# **Employer Contributions**

Three-fourths of employers contribute to the HSA – of those that do, more than half provide a set dollar amount based on the coverage level (single or family) while less than ten percent match employees' contributions to the accounts. (See Tables 23 and 24.)



Percentage of Organizations That Contribute to the HSA

Nearly a quarter of employers "front-load" contributions at the beginning of the year while 41.2 percent make contributions each pay period. (See Table 25.)





### Investments

Sixty percent of organizations offer investment options for HSA contributions, the same as last year. (See Table 31.)



Percentage of Organizations That Offer Investment Options for HSA Contributions

Nearly half of respondents require a minimum balance of \$1,000 before assets can be invested while a third require a minimum more than \$1,000. (*See Table 34.*)



#### Threshold for Investment of HSA Balances

Fewer than 20 percent of participants invested assets when given the option. Nearly 30 percent of all HSA assets are invested in something other than cash or cash equivalents. Investment of HSA assets seems to be used more by participants at small organizations than at large organizations. (*See Table 32.*)

#### Average Percentage of Participants Who Invested, and Percentage of Assets Invested

		Year	
	2020	2021	2022
Average Percentage of Participants Who Invested Assets	19.3%	21.5%	18.7%
Average Percentage of Assets Invested in Something Other Than Cash	28.7%	27.0%	27.8%

While most organizations that provide investment options provide mutual funds (91.0 percent), half also provide brokerage accounts. (*See Table 35.*)

Most respondents (92.0 percent) stated that they do not try to mirror the HSA investment lineup with their 401(k) lineup and that doing so is not a goal. (*See Table 36.*)



#### Types of Investment Options Offered

# Education

The majority of organizations (60.0 percent) primarily educate employees about HSAs annually during open enrollment, though a third provide education throughout the year. (*See Table 37.*) The dominant topic targeted by HSA education is understanding the tax benefits of HSAs, indicated as the primary goal by more than half of respondents, followed distantly by contribution limits and the HSA-qualifying health plan. (*See Table 40.*)



#### Primary and Secondary HSA Education Goals

Eleven percent of organizations use or suggest a default savings rate to employees for their HSA. (*See Table 42.*) Six percent of organizations offer additional education to employees who do not contribute to the HSA or only contribute a nominal amount. (*See Table 43.*)

More than a third of respondents indicate that they position the HSA as part of a retirement savings strategy to employees up from 27.2 percent the year before. (*See Table 44.*)

Though nearly 58.3 percent of respondents indicated that employee education is a top concern, that is down from 69.7 percent last year. Concern about employees being able to fund their HSAs seems to be a growing concern among employers, cited by nearly a third of respondents. (*See Table 59.*)



#### Primary and Secondary HSA Concerns

# **Program Administration Practices**

Sixty percent of organizations allow rollovers from other Health Savings Accounts with half encouraging employees to do so. (*See Tables 45 and 46.*)

Nearly 60 percent of organizations pay the HSA maintenance fees for active employees, though at a third of responding organizations the participant is responsible for those fees. (*See Table 49.*) Most fees are paid monthly (89.3 percent), and they average less than \$5 a month. (*See Tables 50 and 51.*)

Nearly 90 percent of organizations used their benefits broker to develop the HSA program. (*See Table 52.*) The most important feature to employers in selecting a vendor was availability of a debit card followed by 24/7 customer service and employee engagement and communication. (*See Table 53.*)



#### HSA Features Most Important in Vendor Selection

More organizations are automatically enrolling employees in the HSA if they enroll in the HSA-qualifying health option -46.7 percent in 2022, up from 41.5 percent in 2021 and 35.3 percent in 2020. (*See Table 55.*)

#### Percentage of Organizations That Automatically Enroll Eligible Employees Into the HSA





Automatically Enroll Eligible Employees Into the HSA

# **Full Data Tables**

Following are the full data tables by section that support and expand on the data found in the Executive Summary.

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# Full Data Tables Demographics

# **Demographics**

# Table 1 Respondent Demographics by Organization Size (Number of Total Employees)

	Organization Size (Number of Total Employees)					
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Number of Plans	151	139	128	77	34	529
Percentage of Plans	28.5%	26.3%	24.2%	14.6%	6.4%	100.0%

### Table 2 Respondents by Industry Type

	Respondent Breakdown					
Industry	Number of Plans	Percentage of Plans				
Construction	38	7.2%				
Durable Goods Manufacturing	54	10.2%				
Education	18	3.4%				
Engineering	17	3.2%				
Financial	45	8.5%				
Healthcare	53	10.0%				
Insurance/Real Estate	32	6.0%				
Non-Durable Goods Manufacturing	25	4.7%				
Non-Profit Organization	49	9.3%				
Retail Trade	25	4.7%				
Services	61	11.5%				
Technology or Telecommunications	42	7.9%				
Utility or Energy	24	4.5%				
Wholesale Distribution	14	2.6%				
Other	32	6.0%				
	529	99.7%				

# Full Data Tables | Demographics

	Organization Size (Number of Total Employees)						
Length of Time	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Less Than 2 Years	4.7%	7.2%	4.7%	3.9%	3.0%	5.1%	
2–5 Years	34.9%	42.4%	43.3%	29.9%	42.4%	38.7%	
6–10 Years	29.5%	32.4%	33.1%	37.7%	33.3%	32.6%	
More Than 10 Years	30.9%	18.0%	18.9%	28.6%	21.2%	23.6%	
	100.0%	100.0%	100.0%	100.1%	99.9%	100.0%	

### Table 3 | Length of Time Employer Has Offered an HSA to Employees

### Table 4 | Percentage of Organizations That Offer a Company-Sponsored HSA Program with Pre-Tax Contributions

	Organization Size (Number of Total Employees)					
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	89.3%	88.2%	91.3%	96.1%	97.1%	91.0%

### Table 5 Percentage of Organizations That Offer Health Options Other Than the HSA-Qualifying Option

	Organization Size (Number of Total Employees)					
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	47.3%	71.5%	78.0%	86.8%	94.1%	69.8%

### Table 6 | Take-Up Rates of HSA-Qualifying Option vs. Other Health Options

		Organization Size (Number of Total Employees)						
Take-Up Rates	1-49	50–199	200-999	1,000-4,999	5,000+	All		
HSA Option Is Highest	34.3%	44.9%	34.3%	39.4%	25.0%	37.3%		
Other Options Are Higher	40.0%	42.9%	46.5%	40.9%	59.4%	44.4%		
About the Same	14.3%	11.2%	12.1%	12.1%	6.3%	11.8%		
Unsure	11.4%	1.0%	7.1%	7.6%	9.4%	6.6%		
	100.0%	100.0%	100.0%	100.0%	100.1%	100.1%		

# Full Data Tables Demographics

### Table 7 Percentage of Organizations That Have Seen an Increase in HDHP Participation Over Time

	Organization Size (Number of Total Employees)					
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	34.9%	61.5%	71.3%	75.8%	66.7%	62.4%

### Table 8 Percentage of Organizations That Provide an Online Decision Tool in Choosing a Health Plan

Organization Size (Number of Total Employees)

	1-49	50-199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	48.5%	46.7%	58.3%	64.1%	64.5%	55.0%

## Table 9 Other Individual Health Account Options Offered to Employees

	Organization Size (Number of Total Employees)						
Account Type	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Flexible Spending Account — General	15.4%	46.7%	72.7%	88.3%	88.2%	54.0%	
Flexible Spending Account – Limited	9.4%	26.3%	57.0%	46.8%	41.2%	33.6%	
Health Reimbursement Arrangement	10.1%	10.9%	10.2%	9.1%	14.7%	10.7%	
Other	0.7%	0.0%	0.0%	2.6%	0.0%	0.6%	
None	73.2%	46.0%	17.2%	9.1%	5.9%	39.4%	

# **Eligibility and Participation**

### Table 10 Percentage of Total Employees Eligible for an HSA-Qualifying Health Option

	Organization Size (Number of Total Employees)					
	1–49	50–199	200-999	1,000-4,999	5,000+	All
Average Percentage of Employees	78.7%	74.6%	80.5%	75.4%	69.7%	77.0%

### Table 11 Percentage of Total Employees Eligible for an HSA-Qualifying Health Option by Industry

Industry	Average
Construction/Engineering	71.9%
Durable Goods Manufacturing	84.5%
Financial	85.3%
Healthcare	69.2%
Insurance/Real Estate	92.4%
Non-Durable Goods Manufacturing	78.1%
Non-Profit Organization	65.9%
Services	78.2%
Technology or Telecommunications	88.4%
Utility/Energy	80.9%
Wholesale Distribution/Retail	73.1%
Other*	68.8%

\* "Other" contains industries from table 2 not listed above due to small sample sizes.

### Table 12 Percentage of Eligible Employees Who Chose the HSA-Qualifying Health Option by Coverage Tier

	Organization Size (Number of Total Employees)						
Coverage Type	1–49*	50–199	200-999	1,000-4,999	5,000+	All	
Any Coverage	72.4%	56.3%	49.4%	48.1%	31.3%	57.2%	
— Single Coverage	47.0%	38.8%	27.9%	28.2%	*	36.4%	
— Family Coverage	41.0%	28.3%	20.4%	23.1%	*	29.1%	

\*Sample size too small to calculate.

Industry	Average
Construction/Engineering	58.4%
Durable Goods Manufacturing	53.1%
Financial	66.5%
Healthcare	54.5%
Insurance/Real Estate	58.3%
Non-Durable Goods Manufacturing	54.2%
Non-Profit Organization	65.0%
Services	57.0%
Technology or Telecommunications	57.9%
Utility/Energy	60.7%
Wholesale Distribution/Retail	49.0%
Other	49.5%

Table 13 Percentage of Employees Eligible Who Chose the HSA-Qualifying Health Option by Industry

\* "Other" contains industries from table 2 not listed above due to small sample sizes.

### Table 14 Determination of Medicare Eligibility and Thus HSA Eligibility

	Organization Size (Number of Total Employees)							
Determination	1-49	50–199	200-999	1,000-4,999	5,000+	All		
Self-Reporting	66.4%	71.3%	74.2%	79.2%	82.4%	72.5%		
Pre-Qualifying Question at Open Enrollment	20.8%	14.7%	22.7%	22.1%	14.7%	19.5%		
Other	9.4%	5.9%	5.5%	7.8%	2.9%	6.9%		
Unsure	10.7%	16.2%	12.5%	5.2%	11.8%	11.8%		

#### Table 15 Percentage of Eligible Employees Enrolled in an HSA-Qualifying Health Option Who Had an HSA in 2022

Organization Size (Number of Total Employees)

	1–49	50-199	200-999	1,000-4,999	5,000+*	All
Percentage of Employees	95.0%	84.8%	84.8%	89.1%	73.1%	88.0%

\*Small sample size.

 Table 16
 Percentage of Employees Enrolled in an HSA-Qualifying Health Option Who Had an HSA in 2022

 by Industry

Industry	Average
Construction/Engineering	85.0%
Durable Goods Manufacturing	83.1%
Financial	93.9%
Healthcare	86.4%
Insurance/Real Estate	96.6%
Non-Durable Goods Manufacturing	79.4%
Non-Profit Organization	90.0%
Services	88.1%
Technology or Telecommunications	97.6%
Utility/Energy	92.9%
Wholesale Distribution/Retail	77.2%
Other	86.3%

\* "Other" contains industries from table 2 not listed above due to small sample sizes.

### Table 17 Percentage of Employees With an HSA Who Contributed to It in 2022

#### Organization Size (Number of Total Employees)

		•	•	-	• •	
	1-49	50–199	200-999	1,000-4,999	5,000+*	All
Percentage of Employees	72.4%	84.1%	84.3%	81.0%	83.7%	80.1%

\*Sample size too small to calculate.

Industry	Average
Construction/Engineering	81.9%
Durable Goods Manufacturing	81.6%
Financial	71.9%
Healthcare	86.4%
Insurance/Real Estate	89.8%
Non-Durable Goods Manufacturing	78.3%
Non-Profit Organization	77.9%
Services	74.1%
Technology or Telecommunications	75.0%
Utility/Energy	77.2%
Wholesale Distribution/Retail	87.1%
Other	82.4%

Table 18 Percentage of Employees With an HSA Who Contributed to It in 2022 by Industry

\* "Other" contains industries from table 2 not listed above due to small sample sizes.

## Table 19 Average Participant Contribution in 2022

#### Organization Size (Number of Total Employees)

	1–49	50-199	200-999	1,000+	All
Average Contribution	\$2,612	\$2,200	\$2,351	\$1,997	\$2,323

### Table 20 Average HSA Balance in 2022

	Organization Size (Number of Total Employees)				
	1–200	200+	All		
Average Balance	\$8,109	\$3,807	\$6,130		

Percentage of Participants		Organization Size (Number of Total Employees)							
	1-49	50-199	200-999	1,000-4,999	5,000+	All			
0-25%	38.2%	29.5%	33.7%	36.5%	40.9%	34.7%			
26-50%	2.3%	2.7%	4.1%	4.8%	4.5%	3.3%			
51–75%	0.8%	0.0%	1.0%	1.6%	0.0%	0.7%			
76–100%	3.1%	1.8%	1.0%	0.0%	0.0%	1.6%			
Unknown	55.7%	66.1%	60.2%	57.1%	54.5%	59.6%			
	100.1%	100.1%	100.0%	100.0%	99.9%	99.9%			

### Table 21 Percentage of Participants Who Spent Their Entire HSA Balance in 2022

# Table 22 Percentage of Participants That Contributed the Maximum to the HSA in 2022

		Coverage Level					
Percentage of Participants	Single Coverage	Family Coverage	Catchups				
Less Than 5%	50.9%	46.9%	63.9%				
5-9.9%	13.7%	16.5%	10.7%				
10-14.9%	8.9%	8.8%	4.8%				
15–19.9%	4.8%	5.1%	3.2%				
More Than 20%	21.6%	22.7%	17.5%				
	99.9%	100.0%	100.1%				

# **Employer Contributions**

### Table 23 Percentage of Organizations That Contribute to the HSA

	Organization Size (Number of Total Employees)						
	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Percentage of Organizations	69.1%	67.6%	79.5%	81.8%	82.4%	74.0%	

Table 24 | Formula Used to Calculate the Organization's Contribution to the HSA

	Organization Size (Number of Total Employees)						
Formula	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Set Dollar Amount per Employee	57.4%	45.7%	17.8%	11.5%	3.6%	32.9%	
Set Dollar Amount per Coverage Level	31.7%	45.7%	65.3%	72.1%	78.6%	53.8%	
Set Amount per Employee Based on Salary Band	2.0%	0.0%	1.0%	0.0%	0.0%	0.8%	
Set Amount (Seed Amount) Plus Match up to a Specific Dollar Amount	0.0%	1.1%	3.0%	1.6%	0.0%	1.3%	
Match Employee's Contribution	3.0%	6.5%	7.9%	11.5%	10.7%	7.0%	
Based on Wellness Program Participation	1.0%	1.1%	4.0%	1.6%	3.6%	2.1%	
Other	5.0%	0.0%	1.0%	1.6%	3.6%	2.1%	

	Organization Size (Number of Total Employees)						
Timing	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Fully Front-Loaded (Made at the beginning of the year)	23.5%	14.1%	23.8%	25.4%	50.0%	23.6%	
Partially Front-Loaded (Part of the contribution made at the beginning of year and additional amounts throughout.)	2.0%	1.1%	1.0%	7.9%	0.0%	2.3%	
Semi-Annual (Equal portions twice a year.)	5.9%	9.8%	9.9%	3.2%	3.6%	7.3%	
Quarterly	30.4%	18.5%	6.9%	7.9%	0.0%	15.5%	
Monthly	6.9%	12.0%	7.9%	6.3%	7.1%	8.3%	
Per-Pay-Period	27.5%	44.6%	48.5%	47.6%	39.3%	41.2%	
Other	3.9%	0.0%	2.0%	1.6%	0.0%	1.8%	
	100.1%	100.1%	100.0%	99.9%	100.0%	100.0%	

### Table 25 | Timing of Employer Contributions to the HSA

Table 26 Amount Contributed Per Employee for Companies That Use a Per-Employee Formula

		Organiza	acion Size (Inui	incer of Total Emp	Jioyeesj	
Contribution Range	1-49	50-199	200-999	1,000-4,999	5,000+	All
\$1-\$500	19.0%	19.0%	58.8%	*	*	27.2%
\$501-\$1,000	22.4%	45.2%	23.5%	*	*	29.6%
\$1,001-\$1,250	5.2%	4.8%	5.9%	*	*	6.4%
\$1,251-\$1,349	3.4%	2.4%	0.0%	*	*	2.4%
\$1,350 or More	50.0%	28.6%	11.8%	*	*	34.4%
	100.0%	100.0%	100.0%	*	*	100.0%

Organization Size (Number of Total Employees)

\* Sample size too small to calculate.

		Organiza	ation Size (Nur	nber of Total Em	ployees)	
Contribution Range	1-49	50-199	200-999	1,000-4,999	5,000+*	All
\$1-\$250	0.0%	4.8%	7.9%	4.7%	14.3%	6.1%
\$251-\$500	6.9%	16.7%	36.5%	44.2%	52.4%	31.3%
\$501-\$750	6.9%	23.8%	23.8%	20.9%	19.0%	20.2%
\$751-\$1,000	13.8%	19.0%	23.8%	25.6%	14.3%	20.7%
\$1,001-\$1,349	13.8%	11.9%	3.2%	2.3%	0.0%	6.1%
\$1,350 or More	58.6%	23.8%	4.8%	2.3%	0.0%	15.7%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.1%

Table 27 | Single Coverage Contribution Range for Companies That Contribute a Set Amount per Coverage Level

\* Small sample size.

Table 28 Contribution Range for Coverage Other Than Single

		Organiza	ation Size (Nur	nber of Total Em	ployees)	
Contribution Range	1-49	50–199	200-999	1,000-4,999	5,000+*	All
\$1-\$500	0.0%	0.0%	4.6%	0.0%	19.0%	3.5%
\$501-\$1,000	13.8%	12.2%	41.5%	48.8%	52.4%	34.2%
\$1,001-\$1,500	3.4%	24.4%	29.2%	23.3%	9.5%	21.1%
\$1,501-\$2,000	13.8%	24.4%	15.4%	25.6%	19.0%	19.6%
\$2,001-\$2,500	13.8%	14.6%	1.5%	2.3%	0.0%	6.0%
\$2,501-\$2,699	3.4%	0.0%	3.1%	0.0%	0.0%	1.5%
\$2,700 or More	51.7%	24.4%	4.6%	0.0%	0.0%	14.1%
	99.9%	100.0%	99.9%	100.0%	99.9%	100.0%

\* Small sample size.

### Table 29 Organizations Implementing Planned Contribution Changes for 2023

		Organiza	tion Size (Nun	nber of Total Emp	oloyees)	
	1–49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	10.9%	13.0%	13.3%	14.3%	14.8%	12.9%

### Table 30 Organizations That Anticipating Increasing Contributions if Premium Rates Go Up

	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	17.8%	13.0%	23.8%	19.0%	11.1%	18.0%

# Investments

#### Table 31 Percentage of Organizations That Offer Investment Options for HSA Contributions (Beyond a Cash Equivalent)

		Organiza	tion Size (Nun	nber of Total Emp	oloyees)	
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	39.2%	62.3%	66.1%	84.0%	75.8%	60.7%

### Table 32 Average Percentage of Participants Who Invested, and Percentage of Assets Invested

	Organization Size (Number of Total Employees)						
Average	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Percentage of Participants Who Invested Assets	30.7%	18.7%	17.9%	7.7%	*	18.7%	
Percentage of Assets Invested in Something Other Than Cash	*	*	*	*	*	27.8%	

\*Sample size too small to calculate.

#### Table 33 | Party Who Determined the Investment Options

Party		Organization Size (Number of Total Employees)							
	1–49	50–199	200-999	1,000-4,999	5,000+	All			
HSA Provider	85.5%	95.2%	95.1%	96.8%	96.0%	93.8%			
Plan Sponsor	3.6%	3.6%	2.5%	1.6%	0.0%	2.6%			
Investment Advisor	10.9%	1.2%	2.5%	1.6%	4.0%	3.6%			
	100.0%	100.0%	100.1%	100.0%	100.0%	100.0%			

# Full Data Tables | Investments

### Table 34 | Minimum Balance Requirements Before Participants Can Invest Assets

Minimum		Organization Size (Number of Total Employees)							
	1-49	50–199	200-999	1,000-4,999	5,000+	All			
Minimum Less Than \$1,000	3.6%	6.0%	8.3%	4.8%	0.0%	5.5%			
Minimum of \$1,000	38.2%	33.3%	48.8%	54.0%	66.7%	45.2%			
Minimum More Than \$1,000	27.3%	39.3%	32.1%	34.9%	20.8%	32.9%			
None	30.9%	21.4%	10.7%	6.3%	12.5%	16.5%			
Total	100.0%	100.0%	99.9%	100.0%	100.0%	100.1%			

\* Small sample size.

### Table 35 | Types of Investment Options Offered

	Organization Size (Number of Total Employees)							
Investment Type	1–49	50–199	200-999	1,000-4,999	5,000+	All		
Mutual Funds	87.0%	90.8%	96.0%	89.8%	85.7%	91.0%		
Self-directed Brokerage	56.5%	39.5%	37.3%	47.5%	66.7%	45.5%		
CDs	15.2%	5.3%	1.3%	1.7%	0.0%	4.7%		
Other	6.5%	1.3%	0.0%	1.7%	0.0%	1.8%		

### Table 36 Percentage of Organizations That Mirror Their HSA Investment Lineup With the 401(k) Investment Lineup

		Organiza	ation Size (Nur	nber of Total Em	ployees)	
HSA Funds Mirror 401(k) Funds	1-49	50–199	200-999	1,000-4,999	5,000+	All
All Funds Are the Same	0.0%	1.2%	0.0%	1.6%	0.0%	0.6%
Some Funds Are the Same	1.7%	4.7%	7.3%	1.6%	0.0%	3.8%
No, but It Is a Goal	1.7%	3.5%	4.9%	4.8%	0.0%	3.5%
No, and It Is Not a Goal	96.6%	90.7%	87.8%	91.9%	100.0%	92.0%
	100.0%	100.1%	100.0%	99.9%	100.0%	99.9%

# Education

# Table 37 | Timing of HSA Education

Timing		Organization Size (Number of Total Employees)					
	1–49	50–199	200-999	1,000-4,999	5,000+	All	
Only at Open Enrollment	74.5%	61.8%	53.1%	45.5%	50.0%	60.0%	
Multiple Times per Year	15.9%	25.7%	43.0%	50.6%	47.1%	32.3%	
Open Enrollment and New Hire	2.8%	10.3%	3.9%	2.6%	0.0%	4.8%	
Other	6.9%	2.2%	0.0%	1.3%	2.9%	2.9%	
	100.1%	100.0%	100.0%	100.0%	100.0%	100.0%	

### Table 38 Resources Used to Educate Employees About the HSA

	Organization Size (Number of Total Employees)					
Resource	1-49	50-199	200-999	1,000-4,999	5,000+	All
HSA "How-to" Guide	53.2%	54.8%	62.2%	66.2%	60.6%	58.3%
Flyers	40.4%	63.0%	66.9%	79.2%	87.9%	61.8%
Presentations	50.4%	65.9%	66.1%	64.9%	54.5%	60.8%
Mobile Technology	5.0%	6.7%	19.7%	20.8%	18.2%	12.3%
Online Calculators/Digital Tools	8.5%	10.4%	13.4%	28.6%	30.3%	14.6%
On-demand Online Education	11.3%	14.1%	24.4%	27.3%	24.2%	18.5%
Videos	0.0%	1.5%	0.0%	0.0%	0.0%	0.4%
Live Webinars	7.1%	15.6%	19.7%	37.7%	39.4%	19.1%
In Person Group Meetings	40.4%	43.0%	40.2%	26.0%	9.1%	36.8%
Other	10.6%	7.4%	4.7%	6.5%	3.0%	7.2%

# Full Data Tables | Education

# Table 39 HSA Topics Targeted With Education

	Organization Size (Number of Total Employees)						
Торіс	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Contribution Limits	46.6%	50.7%	49.2%	48.7%	51.5%	48.9%	
Choosing Between HSA and 401(k)/403(b) Plan Contributions	5.5%	5.1%	11.1%	6.6%	9.1%	7.2%	
Spending Down the FSA Before the HSA	2.7%	2.9%	9.5%	10.5%	6.1%	5.8%	
Understanding the Tax Benefits of the HSA	48.6%	64.0%	73.0%	78.9%	81.8%	65.2%	
Investing HSA Assets	5.5%	17.6%	17.5%	34.2%	30.3%	17.4%	
Medicare Impact on HSA Contributions	4.8%	9.6%	17.5%	28.9%	33.3%	14.5%	
HSA-Eligible Health Care Plan	34.2%	39.0%	42.9%	47.4%	48.5%	40.4%	
"Shoeboxing" (Paying expenses out-of-pocket and saving receipts for reimbursement later.)	8.9%	9.6%	10.3%	14.5%	9.1%	10.3%	
Saving HSA Funds for Retirement	24.7%	36.0%	44.4%	51.3%	57.6%	38.5%	
Rollovers	7.5%	6.6%	14.3%	21.1%	3.0%	10.6%	
None	34.9%	25.0%	19.0%	11.8%	12.1%	23.6%	

# Table 40 | Primary and Secondary HSA Education Goals

	Goal Priority				
Goal	Primary Goal	Secondary Goal			
Contribution Limits	21.9%	17.3%			
Choosing Between HSA and 401(k)/403(b) Plan Contributions	0.9%	4.1%			
Spending Down the FSA Before the HSA	0.6%	2.3%			
Understanding the Tax Benefits of the HSA	53.2%	28.4%			
Investing HSA Assets	1.2%	10.2%			
Medicare Impact on HSA Contributions	1.2%	5.3%			
Promoting HSA-Eligible Health Care Plan	17.3%	22.5%			
"Shoeboxing" (Paying expenses out-of-pocket and saving receipts for reimbursement later.)	0.9%	5.6%			
Other	2.9%	2.3%			
#### Table 41 | Medicare and HSA Education Topics Covered

Medicare Topic	All
Eligibility To Contribute to an HSA Once Social Security Benefits Start	81.3%
Impact of Spouse Enrolling in Medicare on Ability To Make HSA Contributions	53.1%
How an HSA Can Provide Tax-Free Income in Retirement	65.6%
Other	10.9%

# Table 42 Percentage of Organizations That Use a Default or Otherwise Suggest a Savings Amount to Employees During Annual Enrollment

Organization Size (Number of Total Employees)
---

	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	12.2%	10.3%	7.9%	17.1%	6.1%	11.0%

## Table 43Percentage of Organizations That Encourage or Offer Additional Education to Employees Who Do NotContribute to the HSA or Only Contribute a Nominal Amount

	Organization Size (Number of Total Employees)					
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	2.7%	4.4%	5.5%	14.5%	9.4%	6.0%

### Table 44 | Percentage of Organizations That Position the HSA as Part of a Retirement Savings Strategy

	Organization Size (Number of Total Employees)					
HSA As Retirement Strategy	1-49	50–199	200-999	1,000-4,999	5,000+	All
Yes	27.2%	32.1%	38.3%	42.9%	34.4%	34.0%
No	68.7%	55.5%	46.9%	48.1%	56.3%	56.0%
Not Yet, but Planning To	4.1%	12.4%	14.8%	9.1%	9.4%	10.0%

### **Program Administration**

Table 45 Percentage of Organizations That Allow Rollovers From Health Savings Accounts for Newly Hired Participants

	Organization Size (Number of Total Employees)						
	1-49	50-199	200-999	1,000-4,999	5,000+	All	
Percentage of Organizations	42.6%	51.1%	72.1%	85.5%	81.3%	60.6%	

Table 46 Percentage of Organizations That Educate/Encourage Rollovers from Other Health Savings Accounts

	Organization Size (Number of Total Employees)					
	1-49	50-199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	67.2%	57.4%	54.0%	37.1%	36.0%	52.5%

### Table 47 | Types of Fees Associated With the HSA

	Organization Size (Number of Total Employees)						
Type of Fees	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Maintenance/Administrative	60.4%	66.9%	68.8%	71.1%	74.2%	66.6%	
Investment	6.3%	13.2%	25.8%	27.6%	12.9%	16.5%	
None	38.2%	26.5%	25.8%	18.4%	22.6%	28.2%	
Other	0.0%	2.2%	0.8%	1.3%	0.0%	1.0%	

### Table 48 | Type of Investment Management Fee

Fee Туре	All Organizations	
A Per-Account Fee	44.0%	
An Asset-Based Fee	54.7%	
Other	1.3%	
	100.0%	

Note: Nearly thirty percent of plans have a cap on the asset management fee assessed (29.2%).

### Table 49 | Payer of HSA Maintenance Fees

	Organization Size (Number of Total Employees)					
Payer of Fees	1-49	50–199	200-999	1,000-4,999	5,000+*	All
Employer — Active Employees Only	47.1%	53.8%	59.3%	69.8%	78.3%	57.7%
Employer — Active and Terminated Employees	9.4%	4.4%	4.7%	9.4%	4.3%	6.5%
Shared Between Employer and Participant	0.0%	2.2%	3.5%	3.8%	0.0%	2.1%
Participant	43.5%	39.6%	32.6%	17.0%	17.4%	33.7%
	100.0%	100.0%	100.1%	100.0%	100.0%	100.0%

\* Small sample size.

### Table 50 Frequency HSA Maintenance Fee Is Assessed

	Organization Size (Number of Total Employees)						
Frequency	1-49	50–199	200-999	1,000-4,999	5,000+	All	
Monthly	92.3%	92.8%	82.7%	88.7%	91.3%	89.3%	
Annually	5.1%	2.4%	11.1%	9.4%	8.7%	6.9%	
Other	2.6%	4.8%	6.2%	1.9%	0.0%	3.8%	

### Table 51 Monthly Cost Per Participant to Administer the HSA Plan

	Organization Size (Number of Total Employees)						
	1–49	50–199	200-999	1,000-4,999	5,000+	All	
Average	\$6.22	\$5.64	\$2.96	\$2.91	\$8.87	\$4.88	

### Table 52 Resources Used in the Development of the HSA Program

#### Organization Size (Number of Total Employees)

	5	-			
1-49	50–199	200-999	1,000-4,999	5,000+	All
77.5%	90.2%	93.7%	97.3%	100.0%	89.2%
2.2%	0.8%	2.4%	6.8%	6.5%	2.8%
4.3%	0.8%	4.7%	4.1%	0.0%	3.2%
1.4%	0.0%	0.0%	1.4%	0.0%	0.6%
21.7%	12.9%	7.9%	8.1%	9.7%	13.1%
4.3%	3.8%	3.9%	2.7%	0.0%	3.6%
	77.5% 2.2% 4.3% 1.4% 21.7%	1-49         50-199           77.5%         90.2%           2.2%         0.8%           4.3%         0.8%           1.4%         0.0%           21.7%         12.9%	1-4950-199200-99977.5%90.2%93.7%2.2%0.8%2.4%4.3%0.8%4.7%1.4%0.0%0.0%21.7%12.9%7.9%	1-4950-199200-9991,000-4,99977.5%90.2%93.7%97.3%2.2%0.8%2.4%6.8%4.3%0.8%4.7%4.1%1.4%0.0%0.0%1.4%21.7%12.9%7.9%8.1%	1-4950-199200-9991,000-4,9995,000+77.5%90.2%93.7%97.3%100.0%2.2%0.8%2.4%6.8%6.5%4.3%0.8%4.7%4.1%0.0%1.4%0.0%0.0%1.4%0.0%21.7%12.9%7.9%8.1%9.7%

#### Table 53 HSA Features Most Important in Vendor Selection

		Importance	
Feature	Most Important	2nd Most Important	3rd Most Important
24/7 Customer Service	20.7%	13.7%	14.8%
Mobile App	4.9%	8.1%	15.1%
Online Calculators	0.5%	2.3%	2.3%
Investment Options	4.7%	11.4%	16.7%
Simple Bill Payment	10.1%	15.0%	13.0%
Employee Education and Engagement	20.2%	22.3%	16.4%
Debit Card	30.1%	24.4%	15.1%
Other	10.4%	2.3%	5.2%

		Organiza	ation Size (Nur	nber of Total Em	oloyees)	
Provider Type	1-49	50–199	200-999	1,000-4,999	5,000+	All
Bank	60.4%	51.8%	40.0%	44.2%	41.2%	49.6%
Credit Union	0.0%	0.0%	1.6%	1.3%	0.0%	0.6%
Dedicated HSA Administrator	30.9%	35.8%	46.4%	49.4%	47.1%	39.7%
Investment Firm	0.7%	0.7%	3.2%	2.6%	0.0%	1.5%
Health Care Plan	6.7%	8.0%	4.0%	0.0%	5.9%	5.4%
Benefit Administrator or Payroll Provider	0.7%	2.9%	4.0%	2.6%	5.9%	2.7%
Other	0.7%	0.7%	0.8%	0.0%	0.0%	0.6%
	100.1%	99.9%	100.0%	100.1%	100.1%	100.1%

### Table 54 | HSA Provider Types

 Table 55 | Percentage of Organizations That Automatically Enroll Employees in the HSA if They Enroll in the HSA-Qualifying Health Option

 Organization Size (Number of Tetal Employees)

		Organiza	ation Size (Nun	nber of Total Emp	oloyees)	
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	54.3%	43.5%	43.0%	43.4%	47.1%	46.7%

Table 56 Percentage of Organizations That Reward Employees for Health and Wellness Program Participation

		Organiza	ation Size (Nun	nber of Total Emp	oloyees)	
	1–49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	5.3%	24.6%	46.5%	50.6%	44.1%	29.5%

## Table 57 Percentage of Organizations That Reward Health and Wellness Participation That Do So With a Contribution to the HSA

		Organiza	ation Size (Nun	nber of Total Emp	oloyees)	
	1-49	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	*	14.7%	17.2%	17.9%	*	16.9%

\* Sample size too small to calculate.

#### Table 58 Percentage of Organizations That Reward Employees for Financial Wellness Program Participation

Organization Size (Number of Total Employees)

	1-49*	50–199	200-999	1,000-4,999	5,000+	All
Percentage of Organizations	0.7%	5.0%	3.1%	10.4%	2.9%	4.0%

### Table 59 Primary and Secondary HSA Concerns

	Ranking				
Concern	Primary	Secondary			
Difficulty of Administration	16.0%	10.5%			
Provider Customer Service	8.4%	12.1%			
Compliance	9.2%	12.1%			
Employee Education	42.0%	16.3%			
Employee Funding Resources	10.7%	21.5%			
Investment Options	3.3%	6.0%			
Fiduciary Liability	2.5%	6.3%			
Medicare Eligibility	6.1%	13.1%			
Other	1.8%	2.1%			
	100.0%	100.0%			

# Survey Questionnaire

Following is the 10-page questionnaire used to collect data for PSCA's 2023 HSA Survey. The questionnaire was distributed online only.

### PSCA's 2023 Health Savings Account Survey

1. Did you offer a Health Savings Account (HSA)-qualifying health option (High Deductible Health Plan) to employees in 2022?

Yes No

- a) If not, did you offer one for 2023? Yes (skip to end of survey) No (Skip to end of survey)
- b) If yes, for how many years have you offered an HDHP? Less than 2 years 2-5 years 6-10 years More than 10 years
- c) Who is your HSA provider? \_\_\_\_\_
- 2. Do you offer a company-sponsored HSA program with pre-tax contributions? (Company sponsored means accounts are opened by your company on behalf of participants and you enable pre-tax contributions from your payroll.) No

Yes

- 3. Do you have health plan options other than the HSA-qualifying health option? Yes No
  - a. If yes, which health option has the highest take up rate? The HSA-qualifying health option The other health option(s) The take up rates are about the same Unsure

b. Have you seen an increase in participation in the HDHP over time (a move from other health plans to the HDHP and HSA)?

Yes No Unsure

c. Do you provide an online health plan decision support tool to participants in choosing which healthcare plan to enroll in?

(A health plan decision support tool is a service offered to your employees to help them compare the cost to them of each plan offered so they can select the best plan for them.)

Yes No Unsure

4. Do you offer any of these individual health account options other than HSAs? Check all that apply.

Flexible Spending Account (FSA) — General Flexible Spending Account (FSA) - Limited Health Reimbursement Arrangement None Other

### Contributions

- Do you provide an employer contribution to employees' health savings account? Yes No (skip to question 5)
  - a) If yes, what type of employer contribution do you use? Check all that apply.

Set dollar amount per employee Set dollar amount per HDHP coverage level (i.e. single, family, etc.) Match of employee's contribution up to a specific dollar amount Based on health and wellness or financial wellness program participation up to a specific dollar amount Set amount per employee based on salary band Set amount (seed amount) plus match up to a specific dollar amount Other (please specify): \_\_\_\_\_

If you match employee contributions, what is your matching formula?\_\_\_\_\_\_

If you match employee contributions, is there a maximum match amount?

Match up to a maximum dollar amount based on salary Match up to a maximum dollar amount based on coverage type We match all contributions up to the IRS maximum Other: \_\_\_\_\_

If you contribute a set dollar amount per employee, what is the range of contribution on an annual basis:

\$1 - \$500 \$501 - \$1,000 \$1,001 - \$1,250 \$1,250 - \$1,349 \$1,350 or more N/A

If you contribute a set dollar amount per coverage level what is the range of contribution for single coverage on an annual basis?

\$1 - \$250 \$251 - \$500 \$501 - \$750 \$751 - \$1,000 \$1,001 - \$1,349 \$1,350 or more N/A If you contribute a set annual dollar amount per coverage level what is the range of contribution for a tier of coverage *other than single*?

\$1 - \$500 \$501 - \$1,000 \$1,001 - \$1,500 \$1,501 - \$2,000 \$2,001 - \$2,500 \$2,501 - \$2,699 \$2,700 or more N/A

b) When are contributions made:

Fully front-loaded - once a year at beginning of year.
Partially Front-loaded – Part of contribution at beginning of year and then additional amounts throughout the
year.
Semi-annual (equal portions twice a year)
Quarterly
Monthly
Per-pay-period
Other:

c. Have you made or any changes to the employer contribution for 2023?

Yes, increasing it. Yes, decreasing it.

No.

Unsure.

d). Do you anticipate increasing the employer contribution if the premium rates go up?

Yes No

Unsure.

6. What percentage of employees enrolled in the HSA-eligible option(s) contributed the maximum to the HSA in 2022 (employee and/or employer contributions, combined)?

	Single Coverage	Family Coverage	Catch-ups
Less than 5 percent			
5-9.9 percent			
10-14.9 percent			
15-19.9 percent			
20 percent or more			
Unsure			

#### Investments

7. Are investment options, other than cash-equivalent or a savings account, offered?

Yes No

a. If yes, who determined the investment options that are offered in the HSA mutual fund line up?

HSA Provider
Plan Sponsor
Investment Advisor
Other:

**b.** If yes, is a minimum balance in the cash-equivalent account required before you can use other investment options?

Yes, a minimum less than \$1,000 Yes, a minimum of \$1,000 Yes, a minimum of more than \$1,000 No, there is not a minimum balance required.

<b>c.</b> If yes, what are your investment options, check all that apply:
Mutual Funds
Self-directed Brokerage Account
Certificate of Deposit
Other

**d.** What percentage of your participants invest? If unknown, please indicate so. \_\_\_\_\_%

e. Do you attempt to mirror your HSA investments to your 401(k) investment lineup?

Yes, all the funds the same. Yes, some are the same. Not currently, but this is a goal. No and this is not a goal.

If this is a goal, but you are not currently able to, what are the barriers? \_\_\_\_\_

**f.** Excluding asset management fees, are participants charged a fee for investments separate from the HSA maintenance fee?

Yes No

### **Plan Administration**

 Does the company allow rollovers from Health Savings Accounts for newly hired participants? Yes No

Do you educate/encourage participants to rollover HSA assets into the new HSA account?

9. What types of fees are associated with your HSA program (check all that apply): None

Investment Management Maintenance/Administrative fees

a. Does your company pay the account **maintenance/administrative** fees of the HSAs for employees? Yes, for active employees only.

Yes, for active and terminated employees.

Shared cost between company and employee.

No, it is paid by participants.

Other: \_\_\_\_\_

b. Is the **maintenance/administrative** fee assessed monthly or annually and what is the average cost per participant?

	Yes/No	Amount
Monthly		
Annually:		

c. Is the **Investment Management** fee:

A per account fee An asset-based fee Other:

- d. Is there a cap/limit to the **investment management** fee assessed? Yes No
- 10. What resources did you use to design your HSA program?

Benefits broker/Consultant Retirement Advisor CPA Lawyer Self Other: \_\_\_\_\_ 11. Is your HSA Provider a: Bank Credit Union **Investment Firm Dedicated HSA Administrator** Health care plan Other: \_\_\_\_\_

- 12. Similar to automatic enrollment in a 401(k) or 403(b) plan, do you automatically enroll employees in the HSA if they enroll in the HSA-qualifying health option? No Yes
- 13. Please rank your top two HSA concerns:

Difficulty of administration
Provider customer service
Compliance
Employee Education
Employee Funding Resources (Or Employee Engagement)
Investment Options
Fiduciary liability
Medicare Eligibility
Other:

14. How do you determine if your employees are enrolled in Medicare (and therefore not eligible to contribute to the HSA)?

Self-reporting
Pre-qualifying question at open enrollment
Other:
Unsure

15. What were the top 3 most important features you wanted when you selected your HSA vendor?

Investment options
Simple bill payment
Employee Education and Engagement
Debit card
Other

16. Do you currently reward your employees for health and wellness program participation?

Yes No

If yes, are rewards contributed to the HSAs account? Yes No

17. Do you currently reward your employees for financial wellness program participation ((e.g. completing an HSA course)

Yes No

If yes, are rewards contributed to the HSAs account? Yes No

### Education

18. How often do you educate employees about the HSA?

Only at open enrollment Multiple times throughout the year Other

19. Which of the following resources or communication options do you use to educate employees about the HSA? Check all that apply.

HSA "how-to" Guide Flyers Presentations Mobile Technology Online Calculators/Digital Tools On-demand online education Live Webinars In person Group Presentations Other (please specify):\_\_\_\_\_ 20. What topics are you targeting with your HSA education outreach? Check all that apply.

Contribution Limits
Choosing between contributing to the HSA vs. the 401(k)/403(b) plan
Spending down the FSA before the HSA
Understanding the tax benefits of the HSA
Investing HSA Assets
Medicare Impact on HSA contributions
HSA-Eligible Health Care Plan
"Shoeboxing" – paying expenses out-of-pocket and saving receipts for reimbursement later.
Saving HSA Funds for Retirement
Rollovers from previous HSA
None – we do not have a specific HSA education program.
Other (please specify):
a) If you educate about the HSA, what are your top two goals (please rank 1 and 2)?

- \_\_\_\_Contribution Limits
- \_\_\_\_Choosing between contributing to the HSA vs. the 401(k)/403(b) plan
- \_\_\_\_\_Spending down the FSA before the HSA
- \_\_\_\_\_Understanding the tax benefits of the HSA
- \_\_\_\_Investing HSA Assets
- \_\_\_\_Medicare impact on HSA contributions
- \_\_\_\_Promoting the HSA-eligible Health Care Plan
- \_\_\_\_\_ "Shoeboxing" paying expenses out-of-pocket and saving receipts for reimbursement later.
- \_\_\_\_Other (please specify):\_\_\_\_\_
- b) If you educate about Medicare and HSAs, what topics do you cover?
   Eligibility to contribute to an HSA once Social Security benefits start
   Impact of spouse enrolling in Medicare on ability to make HSA contributions
   How an HSA can provide tax-free income in retirement (no time limit on reimbursements)
   Other: \_\_\_\_\_\_
- 21. Do you currently position the HSA as part of a participant's retirement savings strategy?
  - Yes

No

No, but planning to do so in 2024.

22. During annual enrollment, do you use a default or otherwise suggest an amount that employees should contribute to their HSA?

Yes No

If yes, what amount is defaulted/suggested:

Single coverage: \_\_\_\_\_

Family coverage: \_\_\_\_\_

23. Does your organization take additional action for employees who do not contribute to the HSA or only contribute a nominal amount?

Yes No

If yes, what actions do you take? Check all that apply. Follow-up communication Follow-up education Re-solicit for mid-year enrollment Other: \_\_\_\_\_

### **Demographics and Participation**

24. Please select the category that most closely matches the industry of your company

Construction	Services
Durable Goods Manufacturing	Technology/Telecommunications
Engineering	Transportation
Financial	Tribal
Healthcare	Utility/Energy
Insurance/Real Estate	Wholesale Distribution
Non-Durable Goods Manufacturing	Other
Non-Profit Organization	
Retail Trade	

- 25. How many total active U.S. workers did your company employ as of December 31, 2022?
- 26. How many employees could have selected an HSA-qualifying health option in 2022 (answer should be equal to or less than your answer to question 2)? \_\_\_\_\_
- 27. How many employees enrolled in an HSA-qualifying health option (were eligible for an HSA) in 2022 (answer should be equal to or less than your answer to question 3) and how many enrolled in another health option? If you don't know the number by coverage level, just enter the total.

Total employees choosing HSA-qualifying health option: \_\_\_\_\_

Single Coverage: \_\_\_\_\_

Family Coverage: \_\_\_\_\_\_ Total employees enrolling in a health plan other than the HSA-qualifying health plan

- 28. How many eligible employees opened/had an HSA in 2022 (answer should be equal to or less than the total number eligible in listed in question 4)? \_\_\_\_\_\_
- 29. How many employees contributed to their HSA in 2022 (answer should be equal to or less than your answer to question 5)? \_\_\_\_\_

- 30. What was the total HSA balance for all employees as of December 31, 2022? If unknown, please indicate.
  Total HSA assets: \$ \_\_\_\_\_\_
  How much of the total HSA assets are in cash? \$ \_\_\_\_\_\_
  How much of the total HSA assets are invested in something other than cash? \$ \_\_\_\_\_\_
- 31. What was the total amount contributed to HSAs by all employees in 2022? If unknown, please indicate.
- 32. What percentage of your employees had a zero balance in their HSA as of December 31, 2022 (used their entire HSA balance in 2022)?
   0-25% 26-50% 51-75% 76-100% Unknown
- 33. Please share any additional thoughts, insights, and/or questions regarding HSAs: \_\_\_\_\_\_

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